R10-1107 - Payment Products and Solutions

Project Overview

Project Details	
Reference ID	R10-1107
Project Name	Payment Products and Solutions
Project Owner	Clint Pechacek
Project Type	RFP
Department	Equalis
Budget	$0.00 - $0.00
Project Description	Education Service Center, Region 10 ("Region 10 ESC") is seeking proposals for the procurement of Payment Products and Solutions. Responses will be accepted until 2 pm on November 5, 2020. All times are Central Standard Time.
Open Date	Oct 02, 2020 1:00 PM CDT
Close Date	Nov 05, 2020 2:00 PM CST

Highest Scoring Supplier	Score
D. Scott Smith	**85 pts**

Seal status

Requested Information	Unsealed on	Unsealed by

Proposal	Nov 05, 2020 2:17 PM CST	Clint Pechacek
Pricing	Nov 05, 2020 2:17 PM CST	Clint Pechacek

Questions and Answers

DivDat Kiosk Network

Questions Regarding RFP

craig stack, Oct 20, 2020 9:00 AM CDT
How many transactions do you anticipate annually? What is the % breakdown by: credit, debit, ACH, cash? Does this just cover counties in Texas? Confused by documents to be filled out regarding NJ & AZ
Clint Pechacek, Oct 22, 2020 7:56 AM CDT
Since this is a new national cooperative solicitation for indefinite quantity/indefinite delivery services, we cannot anticipate the total volume of transactions. This RFP is seeking services nationally for Region 10 ESC as well as Equalis Group membership.

FIS

FIS Proposal R10-1107 Clarifying Questions

William LaBovick, Oct 22, 2020 1:25 PM CDT
Card Present •   What POS application is being used in your physical locations (other locations)? Name/version? • What devices exist in your physical locations? Is there a consideration for changing them? • How many devices do you have per location? •   What processing functionality is supported on the devices today (i.e. PIN debit, EMV, NFC, P2PE, etc.) • What additional functionality is required future state? •   If supporting PIN debit today, are your keys shared or unique? •   If supporting P2PE today, whose technology is being used today? •   Is there a gateway in use today for your physical locations? •   Do you support physical checks today? Will that be required of Worldpay to support? •   Are any virtual terminals in use in the locations? If so, are they integrated to your POS/CRM/ERP systems?   Card Not Present (Call Center) •   What software (POS) is being used? Name/version? •   Is there a Virtual Terminal being supported for payment transactions? •   Is there a need to support multiple MIDs? • Is there a convenience fee linked to this payment method? • Is there an international payment

component in this method?   Card Not Present (IVR) •   Which system are you currently utilizing for IVR capturing payments? •   Is the IVR integrated to a Payment Gateway? •   Is there a convenience fee linked to this payment method? • What payment tenders are accepted (Check, Card, etc.)?   Card Not Present (eCommerce) •   What software application is driving the checkout experience? •   Is there a 3rd Party hosting any of the checkout experience? (i.e. iframe/payment page) •   Is there a payment gateway in use online? Which? •   Are you supporting PINless Debit bill pay currently? •   Are there any other value added services required?   Other: -Can you provide in detail the volumes for all payment types? e.g.: Check, Debit, Credit, Visa, MasterCard, Discover, American Express volumes. -Do online/mobile sites have a need for Alternative Payment Methods/Mobile Wallets? -Is there currently a fraud solution in place?

Clint Pechacek, Oct 26, 2020 8:15 AM CDT

For all above questions, the answer is that this is a national indefinite quantity, indefinite delivery cooperative contract, not for a specific entity or location. Therefore the requested information is not available, as there is no incumbent contract, and the end users may come from a variety of cooperative members who would each be in a different situation.

Transact Campus Inc.

Questions

Bernie Tokarz, Oct 12, 2020 1:40 PM CDT

Will Region 10/Equalis answer questions as they are posted in Bonfire, or will one response be provided after the October 22nd question deadline?

Clint Pechacek, Oct 16, 2020 6:37 AM CDT

Questions will be answered before the deadline and published once the deadline has passed.