

### CASE STUDY

# Enhancing campus-wide student dining





- Missoula, MT
- 12,000 students
- Undergraduate and graduate programs: more than 170

#### **Products:**

Transaction System Enterprise (TSE), QuadPoint, and Door Access

"In addition to always being flexible and professional to our request, we know Transact POS hardware is going to last."

Maggie McCarthy
System Administrator

# **Challenges**

Referred to as the "most scenic campus in America" by *Rolling Stone* magazine, the University of Montana (UM) employs upwards of 40 students at their graband-go market and approximately 20 students at the award-winning Iron Griz Grill.

To improve student dining, UM needed a solution that would:

- Increase speed of service at dining locations across campus
- Provide open-check functionality for tipping and running tabs
- Improve the student experience for campus food trucks

#### Solution

A fully-integrated, multi-platform point-of-sale (POS) solution, built with the entire campus in mind, allows UM to improve student dining by eliminating obstacles that were reducing dining service revenue.

## **Results**



Campus card transactions increased 13%



Busiest times identified: 11 am - 1 pm and 5 pm - 7 pm



POS transactions processed every 4.6 seconds

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