



Strength in Numbers: Large Water Loss Restoration

Loss Type: Catastrophe /Water Damage
Channel: Commercial Office Space
Location: Dane County, WI

PROBLEM:

During the month of July 2016, thunderstorms with heavy winds and hail produced widespread damage across Wisconsin. Due to the velocity of these storms, two buildings, Oz and Grimm on the Epic Software Campus in Verona, WI, were largely affected. Both buildings were located within an active construction site with hundreds of workers on-site when the flooding occurred. So, they required immediate drying to continue the construction.

SOLUTION:

Originally, one DKI member was called to the loss. Due to limited manpower but having the strength of the DKI network, they contacted a second fellow DKI member to assist. The second member, 130 miles away, immediately headed out to the site for the initial inspection within the same day of the call.

Multiple areas were affected, including the drywall, insulation and flooring in both buildings. With the large amount of square footage affected, the immediate deadline, the distance between the two buildings and the confusing layouts, logistics for equipment and personnel were challenging, offering limited power options.

Together, the teams completed cleaning and disinfecting prior to installing the drying equipment with hepa filtration and temporary power. Throughout the restoration process, both buildings remained climate controlled.

Even with the challenges experienced, both DKI members were able to successfully complete the job and remove all equipment within five days to allow the construction workers to continue working on-site.

