



GLOBAL DISASTER SOLUTIONS



# MAJOR CONFERENCE CENTER

EVENT TYPE: HURRICANE



24-HOUR CALL CENTER: 877.511.2962

## PROJECT OVERVIEW

Following the destructive landfall of Hurricane Ida, a Category 4 hurricane impacting New Orleans & Southeast Louisiana, a major conference center experienced wind-driven water intrusion and roof damage. As we had already mobilized our fleet to the region in anticipation of the event, Cotton was able to deploy emergency response crews to the location at a moment's notice and begin them on the path to recovery.

Our crews urgently proceeded with remediation protocols in order to facilitate the client's goals of hosting a large event at the end of the month utilizing all prime exhibit space. We began by moisture mapping the extent of the damage across the entire facility space and provided temporary construction and roofing to maintain operational continuity, before ultimately culminating in an interior demolition and rebuild of affected spaces within 30 days. Throughout the timeline, our comprehensive turnkey service ensured the convention center stayed open to enable municipal and state agencies to continue with operational assignments in service of their community during the crisis.

## THE COTTON DIFFERENTIATOR

- Maintained **24-HOUR SITE MONITORING** team to protect facility from sustained weather impacts as a result of the storm
- Returned client to full operational continuity in **UNDER 30 DAYS**
- Partnered with **MUNICIPAL AND STATE AGENCIES** to enable them to continue their operational assignments
- Performed **DAILY SAFETY MEETINGS** in addition to constant QA/QC review to ensure total client satisfaction & security
- Ensured client **MISSED ZERO REVENUE** by meeting deadline for next major event

## TURNKEY SERVICES PROVIDED

- Employed moisture mapping of entire facility space with thermal cameras and penetrating moisture meters
- Demolished and removed affected material including ceiling tiles, drywall and carpet
- Utilized desiccants and drying equipment to return space to the dry standard
- Applied antimicrobial solutions to affected surfaces in order to prevent bacterial and mold growth
- Pulled all affected carpet to float with air movers
- Performed regular site walks to monitor facility 24/7 for leaks during restoration given the continued impact of sustained weather from the storm
- Established containment barriers between spaces to prevent dust and debris from affecting the rest of the facility during reconstruction
- Deployed both scissor lifts and articulating boom lifts to reach all affected areas of the complex space
- Built custom scaffolding to facilitate demolition in additional areas
- Setup air scrubbers to help clean the air during construction
- Covered all carpet and fixtures with plastic to ensure cleanliness during painting
- Maintained regular QA/QC reviews in addition to daily safety meetings to ensure complete client satisfaction and security

DISASTER RECOVERY | CONSTRUCTION | ENVIRONMENTAL RESTORATION | ROOFING | LOGISTICAL SUPPORT | CULINARY SERVICES

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