



### Following the devastating Category 4 Hurricane Laura, Firestone Polymers in Lake Charles, Louisiana was left with significant storm damage. NorthStar was Ready.

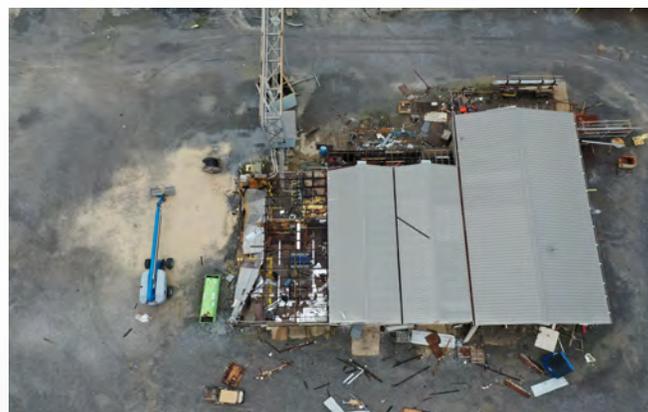
The Firestone Polymers Production Plant in Lake Charles, LA was severely impacted by Hurricane Laura on August 28th, 2020. A critical production facility for the conversion or raw material into rubber manufacturing products, the Lake Charles facility serves as the principle rubber supply hub for all Bridgestone and Firestone entities. The damage inflicted compromised more than 35 structures on the site as well as several key engineering support systems and processes that directly affected its ability to meet supply chain demands.

	Lake Charles, Louisiana
	Firestone Polymers Plant
	August 2020 - Present
	\$25,000,000+
	Zero OSHA Recordables

Given this unprecedented deadline circumstance, NorthStar was presented with the challenge of completing repairs and recovery within a 28-day period.

Responding quickly with its lead Operations Management Team, NorthStar was on site and configuring a plan of recovery within 6 hours of landfall. Crippled by a loss of power to all corners of the Polymers Plant, NorthStar quickly endeavored to bring power generation resources to bear to begin the recovery process.

Quickly mobilizing manpower and resources, NorthStar accelerated its recovery efforts by implementing around the clock shift work and engaging a staff of over 100 personnel to expedite the reclamation, repair and restoration of all key industrial production facilities. From complex structural repairs, demolition of compromised engineering structures, environmental remediation efforts to the provisioning of a mobile office complex for Firestone staff, NorthStar enabled the commencement of production within an unprecedented 23-day recovery effort - a testament to the efficacy of NorthStar-Firestone teamwork and efficiency.



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