








In early 2018, NorthStar and LSU conducted a tabletop exercise that demonstrated the importance of proper planning before disaster strikes.

February 2018 was a busy time in the NorthStar Business Continuity Division's schedule. The team was involved in meetings with multiple LSU departments with the goal of organizing both Phase I of the Pre-Loss Assessments on the campus, a drone survey demonstration, as well as NorthStar's first "Table Top Exercise".

The execution of the PLA's on the campus as well as the drone survey were scheduled and executed without a hitch. The PLA team was able to complete all objectives as well as a few properties in addition to those scheduled for Phase I.

	Baton Rouge, Louisiana
	Joint Effort Tabletop Exercise
	2018
	30+ Participants
	Fire in the Chemical and Materials Building

The First Tabletop is a Huge Success

U.S. Data Wing performed the drone surveys flawlessly and provided LSU with incredibly detailed information of two of their building rooftops. Once the information was delivered to LSU, NorthStar's focus was set on the upcoming table top exercise.

The main event was the table top exercise that took place on February 27th. Personnel from several of LSU's main departments were present: Risk Management, Facilities Services, Utilities Services, Facilities Maintenance, Emergency Management, and Contracts & Elevators. NorthStar was also present in force with team members from Operations, Business Development, and Business Continuity.

The scenario for this exercise was developed by NorthStar and centered around a fire/water loss at the Chemical & Materials Building. Once the exercise had begun, NorthStar Operations personnel worked well in concert with LSU staff to walk through the loss response and recovery process. In the end, it was obvious that the relationship between LSU and NorthStar had been strengthened.

"The underwriters were impressed by the amount of work that has been put in toward the development of pre-loss assessments. SOP's, and planning", wrote the Assistant Director of Risk Management at LSU. It was also expressed that LSU is very impressed with NorthStar's commitment to "provide both people and resources for minor and major losses that may impact campus."

The NorthStar Business Continuity Division expects that several more clients will be scheduling table top exercises in the following months. The benefits of running a table top exercise have drawn interest from a wide array of clients, from universities to manufacturing plants.



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