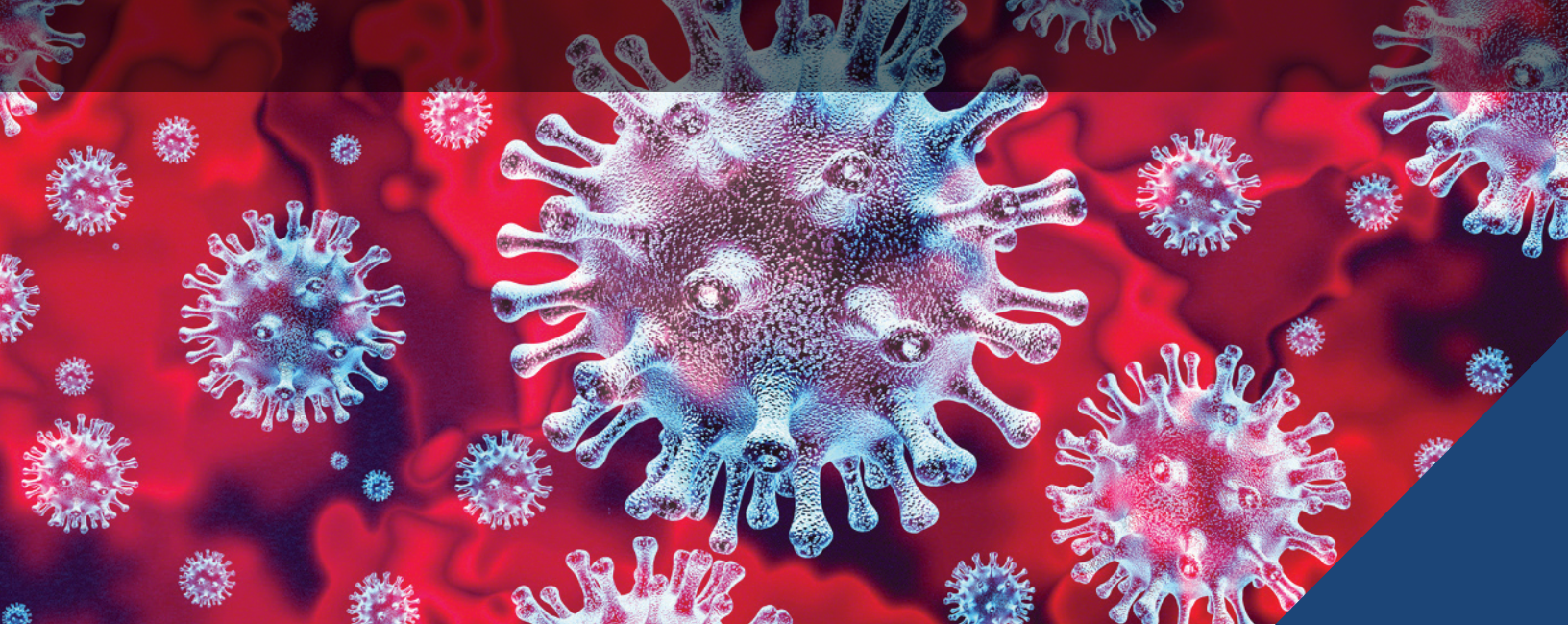




DKI[®]

RESTORING PROPERTY

SINCE 1974

Coronavirus COVID-19 Sanitizing

24 Hour Emergency Response Line

866-277-2977

www.dkiservices.com



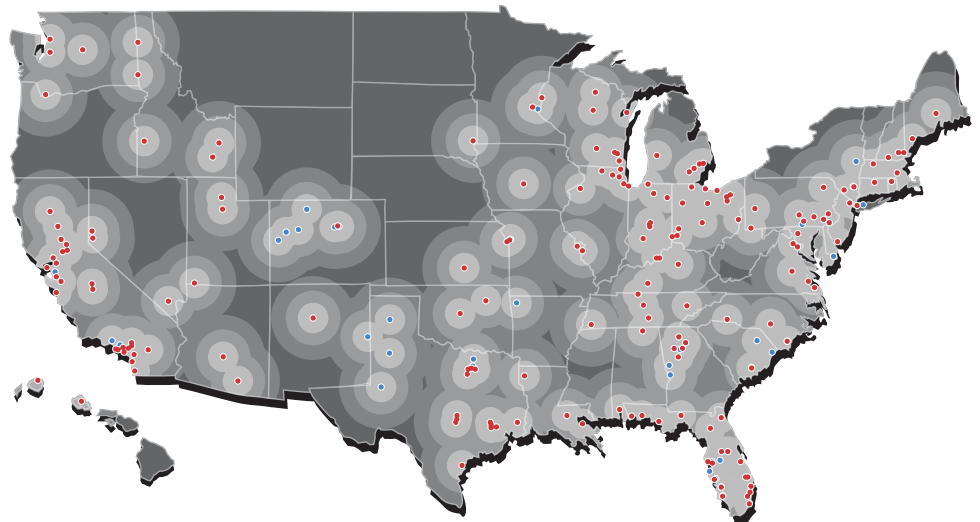
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As we are all aware, COVID 19 (SARS-CoV-2) has been named a pandemic. While there is still much to be learned and defined in the management and treatment of the virus, DKI is moving in a direction that works to assure that we are as informed and up-to-date as possible on the topic, treatment updates and methods. We are monitoring the CDC, EPA, and OSHA sites for updates and ongoing news while working with our DKI ProSupply partners on the assessment of inventory, cost, product efficacies, all while working to meet CDC/ EPA guidelines. Our goal is to assist our National Clients, in helping you navigate the challenges of answering questions and concerns from your employees, customers and their families.

DKI RESPONSE LOCATIONS



AVAILABLE 24
HOURS A DAY

866-277-2977 dkiservices.com

LEVELS OF SERVICE

Many of our National Clients are aware of the virus pattern, and we are mitigating the risk of exposure and addressing the potential concern for that particular moment in time. It is challenging to react to each claim of an affected, or assumed to be affected, person entering the business. For this reason, we have developed and presented a two-level approach to the request for service.

LEVEL ONE would include:

- Establishing containment of the area, if needed, to prevent the potential spread of the concern to other areas.
- Wiping down all horizontal and vertical surfaces with a CDC/ EPA registered disinfectant to a height of 8 -10'.
- Steam cleaning all carpets and flooring. (optional per customer request)
- Steam cleaning all upholstery. (optional per customer request)

LEVEL TWO treatment would include Level One protocol and:

- Use of HEPA Filtration and properly placed air scrubbers is recommended.
- Use of misting/ fogging system with appropriate EPA approved solutions, designed to aggressively deactivate any cells that may be remaining anywhere on surfaces and in the air.

DKICS is prepared to discuss additional long-term risk mitigation programs, which include the installation of a system, such as SYNEXIS, for ongoing decontamination as well as proactive, routine disinfection. You will be provided more information on this product soon.

PRODUCTS AND EQUIPMENT

Based on research we have done and considering the efficacy, treatment times, and impact on the various environment(s) we are treating, we have carefully evaluated the cost, supply chain availability, and EPA/CDC/OSHA guidelines. With all of those factors in mind, we are suggesting the use of the following products and systems:

- For wiping of surfaces, ProKure V and Benefect Decon 30 are viable options.
- For fogging/misting systems, SteraMist and ProKure V are also viable options.

If the supply chain availability changes and we are not able to source these products or equipment in your area, we will contact you right away. We can then review options for other products in our network as an alternative solution. As stated previously, we are monitoring the supply chain on our side, and will communicate as we receive updated information. When there is an emergency need for DKI to use another product, DKI **WILL NOTIFY** our National Clients immediately and provide the SDS information on the product and equipment to be used. After this information is communicated, it will become part of the job file for later reference as needed.

In this evolving environment, new guidelines and newly approved solutions are coming to the market for the treatment of the virus. While many of the products state they are effective in the management of the virus, they may not be as effective or efficient as others. The DKI team, which also includes Certified Industrial Hygienists, has been in constant review of the EPA, CDC and OSHA guidelines, product efficacies and application methods, as well as reviewing supply chain availability and pricing across the market, to assure we are doing all we can to be using the best product solution and application methods.



STRENGTH & POWER THROUGH NUMBERS



CERTIFICATIONS

- IICRC Certified Firms and Technicians
- RIA Certified Technicians
- EPA Lead RRP
- ICRA
- OSHA 10
- OSHA 30
- GSA Contract Holder
- ISO 9001: 2015

GSA Schedule PSS (00Corp) – Contract #47QRAA18D00FW
SIN 899 8 – Remediation, Reclamation and Disposal Services
SIN 899 1 – Environmental Consulting Services
GSA Schedule 84 – Contract #47QSWA19D0063
SIN 426 4F – Emergency Preparedness and First Responder Equipment, Training and Services
CAGE Code: 80LD9
DUNS Number: 080811977
TIN: 27-4429149



Contract Holder
Contracts 47QRAA18D00FW, 47QSWA19D0063

24 Hour Emergency Response **866-277-2977**

FOR NON-EMERGENCY CALLS **844-DKI-CALL**
(844.354.2255)