

The Nation's Premier Response Contractor



NorthStar Recovery Services has over 38 years of experience providing emergency response and restoration services in retail, education, healthcare, manufacturing, hospitality and industrial environments. These critically important entities cannot afford the complications associated with responders that lack the resources, expertise and experience to recover facilities from a disaster.

THE NORTHSTAR ADVANTAGE.

NorthStar provides advantages to clients that are unrivaled in its industry. As a full-service emergency response company, NorthStar owns and maintains the largest fleet of state-of-the-art equipment and employs only the most highly-qualified and reliable personnel. These qualities combined ensure the highest levels of service at the most cost-effective prices. When clients work with NorthStar they are provided peace of mind of knowing they are in the right hands. NorthStar has the necessary resources and experience to complete any project on time, under budget and without incident.

WHEN DISASTER STRIKES, NORTHSTAR RESPONDS.

NorthStar performs initial safety assessments and identifies priority areas for mitigation. An accurate reserve of the costs and a scope of work are then developed and provided to the client for review, discussion and implementation upon approval. Our Operations Managers maintain open lines of communication between clients and management in order to provide daily updates, logs, photo documentation and financial estimates.

NATIONWIDE COVERAGE. LOCAL SERVICE.

NorthStar is licensed in all 50 states to perform emergency response services, demolition, hazardous material abatement, remediation, and reconstruction. With a national network of more than 50 branch offices in all major US markets, 930 integrated U.S. response locations and more than 3,500 employees, we can immediately dispatch teams that range from 10 workers to thousands depending on project requirements.

STREAMLINED FOR EMERGENCY RESPONSE.

When disaster strikes, NorthStar understands how important it is for clients to request service as quickly and easily as possible. Once an incident has occurred, the client needs only to call the 24-Hour Emergency Response Hotline. Once the call is received, a highly-qualified Operations Manager will respond within 5 minutes to begin gathering information and mobilizing personnel and resources. NorthStar's Clients are provided peace-of-mind knowing that help is a short phone call away.

24-Hour Emergency Response Hotline
1-800-283-2933

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*“Our clients
are our future,
investing in their
growth and longevity
secures our own.”*



EXPERIENCE MATTERS

NorthStar is the #1 Specialty Contractor in the U.S since 1999 by Engineering News Record and has over 30 years of experience providing emergency response and restoration services



NATIONAL PRESENCE

With the largest fleet of equipment in the industry and more than 50 offices and 930 response locations, NorthStar is able to respond to even the most remote locations.



ENVIRONMENTAL REMEDIATION

NorthStar is the largest and most qualified environmental remediation company in the country and is well versed in safeguarding building inhabitants and returning affected environments to healthy condition as quickly as possible.



FIRE & WATER

As a full-service restoration and recovery provider, NorthStar offers the skills and manpower necessary to quickly restore normal business operations following a fire or water disaster.



BUILD OR REBUILD

NorthStar provides general construction and management services for fire, water, large loss, and other related damages throughout North America.



UNPRECEDENTED ACCESS

NorthStar personnel possess some of the most rigorous license credentials in the industry, including GSA licensing and TWIC Access. All NorthStar staff are IICRC certified in multiple remediation and recovery categories.

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