

# Doing More with SupplyManager

SupplyManager helps you manage your business more simply and cost-effectively.

## Access McKesson SupplyManager<sup>SM</sup>

For new account setup, you will login at [www.mms.mckesson.com](http://www.mms.mckesson.com) with your NEW login credentials sent via email. You will receive an email titled **McKesson SupplyManager<sup>SM</sup> Information** with your new login and a separate email with your temporary password from [Customer.Systems@mckesson.com](mailto:Customer.Systems@mckesson.com).

When you login for the first time, you will be prompted to validate your information and set up multi-factor authentication (MFA).

If you have questions about SupplyManager, please contact us at:

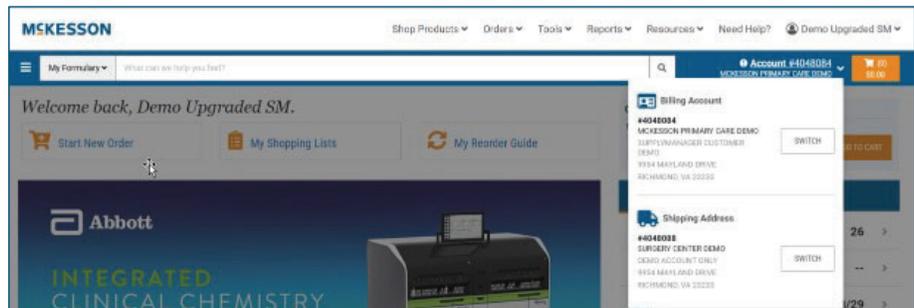
[governmentmmsg@mckesson.com](mailto:governmentmmsg@mckesson.com)

OR

800.422.0280

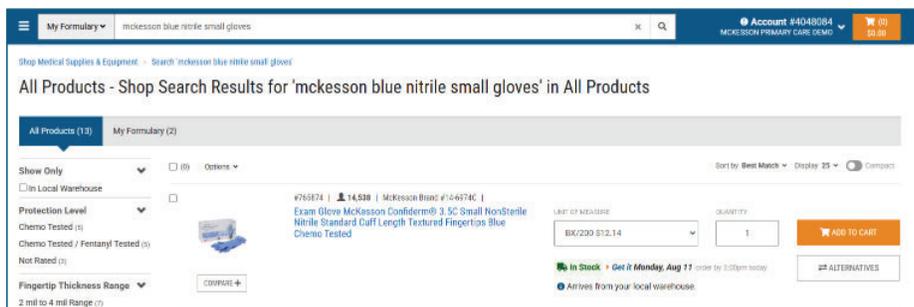
## Accounts

Access your accounts by clicking the down arrow in the upper right next to the cart then click Switch. You will see all your accounts available to your login.



## Search

Search by description, brand name, manufacturer, manufacturer item number, McKesson item number or any combination of these terms.



## Cart & Quick Add

Click the orange cart icon in the upper right corner to access your cart. Inside the cart, quick add allows you to add items to your cart without searching the site. Simply enter the item number and quantity and click "add item".



# Doing More with SupplyManager



## Order Status & Tracking

View open orders status, invoices, and Proof of Delivery in SupplyManager under the Orders link on SupplyManager. Tracking an order is as easy as clicking a button. You can also see proof of delivery and signatures.

The screenshot shows the SupplyManager interface with a header bar containing 'All Products' and a search bar. Below the header, it displays '29 Orders placed from 7/09/2025 to 7/10/2025 with 'shipped' items'. The interface includes tabs for 'ALL', 'OPEN (1)', 'SHIPPED (29)', 'BACKORDER (1)', and 'CANCELLED (1)'. There is a search bar for order history and a table of order details.

PD NAME/ORDER#	STATUS	ORDER DATE	TOTAL ITEMS	SHIPPED	BACKORDER	HOLD	CANCELED
227072	All Items Shipped 07/11/2025	07/10/2025	2	2	0	0	0
#52170821							

## Ordering with Connectivity

Ordering automation connectivity is commonly referred to as punchout or electronic data interchange (EDI). Automating your orders through connectivity can help alleviate these daily concerns:



Reduced risk and increased security



Time and cost savings



Enhanced accuracy and less errors



Improved inventory management and control



Compliance

## Connectivity Customers

McKesson has partnerships with a wide variety of third party connectivity partners. A representative from McKesson will work with your Account Manager to schedule time with you to update your current connections, so you can continue to utilize the same ordering platform you do today.

# The Drug Supply Chain Security Act (DSCSA)



Effective November 2024, when ordering applicable RX drugs, the FDA requires that each trading partner in the supply chain record the sold to, or legal entity taking ownership of the product, and the ship to, the physical location the product is shipping to, as an electronic transaction. To record that transaction, we'll need the Global Location Numbers (GLN) for your Bill to and Ship to addresses.

To submit a Global Location to be loaded, please send McKesson account number(s) and GLN(s) to [GLNsubmissions@mckesson.com](mailto:GLNsubmissions@mckesson.com).

To contact GS1 for GLN creation: [www.gs1us.org/industries-and-insights/standards/global-location-number](http://www.gs1us.org/industries-and-insights/standards/global-location-number)  
Serialization data for orders containing applicable items shipped from McKesson Medical-Surgical distribution centers will be available on SupplyManager in the reporting section.

If you would like to receive Electronic Product Code Information Services (EPCIS) data via an electronic connection, please reach out to your Account representative to begin the onboarding process.

## Turn data into insights with McKesson Business Analytics<sup>SM</sup>

With McKesson Business Analytics (MBA), our interactive business analytics dashboard, you can get data-driven insights that help improve your business outcomes. You can gain visibility into category spend and fill rates, cost analytics and more.

**If you will be a SupplyManager user, here's how you will access MBA:**

- 1 Log in to SupplyManager
- 2 Click the reports tab in the top menu
- 3 Select New reports
- 4 Open a report and set your date range
- 5 Edit reports to exclude any information you don't want in your report
- 6 Export your report or save the report for easy access in the future

If you will not be a SupplyManager user, contact your McKesson Account Manager and request access to your MBA dashboard. Once you receive the link, click on the reports tab and follow the same instructions above.

# McKesson Invoice



Use this guide to become familiar with your new invoice. The key will help you easily identify where information is located.

**MCKESSON**  
 McKesson Medical-Surgical  
 Minnesota Supply Inc.  
 12755 State Highway 55 R200  
 Plymouth, MN 55441  
 Bill To: 55555555 **1**

**Invoice**  
 Page 1 of 1

Shipped From:  
 MCKESSON MEDICAL-SURGICAL INC (WHSE)  
 WHSE #  
 12345 WAREHOUSE ST  
 WAREHOUSE ST 55555

District License ABC.1234567  
 Shipped To: 60054321  
 SHIPPING NAME  
 12345 SHIPPING ST  
 SHIPPING CITY ST 55555

**BILLING NAME**  
 12345 BILLING ST **2**  
 BILLING CITY ST 55555 **3**

<p><b>4</b> Sales Order Number 12345678 <b>7</b></p> <p><b>5</b> Sales Order Date MM/DD/YYYY <b>8</b></p> <p><b>6</b> PO Number PO ABC <b>9</b></p> <p><b>19</b> Sales Rep Name FRIENDLY REP <b>18</b></p>	<p>Invoice Number 87654321</p> <p>Invoice Date MM/DD/YYYY</p> <p>Payment Due Date MM/DD/YYYY</p> <p>Invoice Amount \$10.00</p>
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Notes: See back for Terms and Conditions.  
 Please contact us regarding electronic payment options at [MMS.Treasury@McKesson.com](mailto:MMS.Treasury@McKesson.com)

**Invoice Detail** Disclaimer: You are responsible for verifying the HCPCS codes are correct

Item Number	Vendor / Vendor Cat #	Description	Ordered	Unit	Shipped	Unit Price	Amount	Sales Tax
123456	Vendor: MCK Verid Cat#: 654321 123456789012	DIETARY SUPP ITEM PO LN 1	1	BX	1	10.00	10.00	.00

SHIPPED: MM/DD/YYYY **21** Whse A1234 **22** FEDEX **21**

SALES TAX

STATE	COUNTY	CITY	DISTRICT	OTHER	
\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	<b>18</b>

SUB TOTAL	HANDLING	COLD CHAIN	HAZMAT	BULK	STD/EXP FREIGHT	TOTAL FREIGHT	TOTAL TAX	TOTAL AMOUNT
\$10.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$10.00

The purchase listed on this invoice may be subject to a discount or other promotional consideration that may require you to report the value of such discount or promotional consideration, if any, as a discount. In addition, the prices on this invoice may include fees for services that may not be reimbursable under the Medicare/Medicaid statutes. You can receive an itemized list of any fees included in the prices upon request.  
 PRICING IS CONFIDENTIAL AND PROPRIETARY.

\*\*\*COUPON\*\*\*

**Invoice**

<b>1</b> Account Number	55555555	
<b>7</b> Document Number	87654321	Date MM/DD/YYYY <b>8</b>
	Terms	AR NET 30 DAYS
Pay This Amount Before	MM/DD/YYYY <b>9</b>	\$10.00 <b>18</b>

Please contact us regarding electronic payment options at [MMS.Treasury@McKesson.com](mailto:MMS.Treasury@McKesson.com)

**20** Please Remit To:  
 MCKESSON MEDICAL SURGICAL MN SUPPLY INC  
 PO BOX 630693 PO BOX 204786  
 CINCINNATI, OH 45263-0693 DALLAS, TX 75320-4786

**BILLING NAME**  
 12345 BILLING ST **2**  
 BILLING CITY ST 55555

## Invoice Key

- 1.** Account Number
- 2.** Bill-to Address
- 3.** Ship-to Address
- 4.** Sales Order Number
- 5.** Order Date
- 6.** Purchase Order No.
- 7.** Invoice Number
- 8.** Invoice Date
- 9.** Payment Due Date
- 10.** Item Number
- 11.** Description
- 12.** Unit of Measure
- 13.** Quantity Shipped
- 14.** Unit Price
- 15.** Amount
- 16.** Sales Tax
- 17.** Subtotal
- 18.** Invoice Amount
- 19.** Sales Rep
- 20.** Remit Address
- 21.** Delivery Details (when available)
- 22.** HCPCS code (when available)

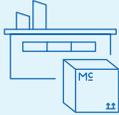


# McKesson Distribution Network

The McKesson distribution network spans across the U.S. We are located close to where many of our customers do business so we can offer some of the best delivery and transportation services around. Plus, we are investing in our future by actively building our distribution capabilities:



Doubled capacity for ultra-frozen products



More than 550,000 sq. ft. of warehouse space recently added



90% of orders will leverage automation



**FORWARD  
DISTRIBUTION CENTERS**

**CROSS DOCKS**

**REDISTRIBUTION  
CENTERS**

**BIOMED CENTERS**



# Same-Day Shipping Cut-Off Times

## McKesson

### Bulk (Facility)

1 p.m.  
Local DC Time

### Patient Home Delivery

3 p.m.  
Local DC Time

**Note:** Orders placed prior to cut off time(s) containing regulated items that require licensure or GLNs not on file will still ship same day without the regulated lines while we work with you to resolve requirements and release the held lines as soon as possible.

## Item Availability Overview

We pride ourselves on our 99.8% order accuracy and fulfillment rate. Each day, we fulfill more than 6,500 orders for more than 18,000 Long- Term Care customers, including SNFs, ALFs and independent rehab agencies.

While we try to avoid backorders as much as possible, sometimes they happen. Our goal is to get you all items on an order as fast as possible. You can always contact Customer Service or your account manager if you have any questions about your order status.

- McKesson SupplyManager<sup>SM</sup> will indicate if an item is in-stock at the primary warehouse, in-stock in the network or not stocked.
- You can always check your backorder status in SupplyManager.
- If your primary warehouse is out of an item, we will automatically ship that item from the closest warehouse that has the item in-stock.
- If the item is not in-stock in any warehouse, the item will be shipped from the closest warehouse whenever it is brought into stock.
- The packing slip will indicate if any items are backordered or which warehouse they shipped from if they did not ship from your primary warehouse.

**Note:** Backordered lines in certain equipment categories, cold chain products and certain ship-to states are excluded from this process.

# McKesson Packing Slip



Use this guide to become familiar with your new packing slip. The key will help you easily identify where information is located.

## Packing Slip Key

1. Ship-to Address
2. Bill-to Address
3. Customer P.O. Number
4. Order Detail
5. Items Ordered/ Quantity
6. Obtain Additional Product Information
7. Alternate shipping location line level detail
8. Receiving instructions
9. Obtain Material Safety Data Sheets

PACKING SLIP		52904942551010168		MCKESSON			
PRINT DATE: 08/11/2025							
PAGE 1 of 1							
<b>SHIP TO:</b> SHIPPING NAME 12345 SHIPPING ST <b>1</b> SHIPPING CITY ST. 55555		<b>BILL TO</b> 55555555 BILLING NAME 12345 BILLING ST <b>2</b> BILLING CITY ST. 55555		<b>SHIPPED FROM:</b> MCKESSON MEDICAL-SURGICAL 6520 S 228TH ST KENT, WA 98032			
CUST P.O. NUMBER: 1234567 <b>3</b> ORDERED BY: 7654321		<b>INVOICE NUMBER:</b> 87605560 <b>ORDER NUMBER:</b> 55290494 <b>SO</b> <b>ORDER DATE:</b> 8/11/2025		<b>SHIPPED FROM LICENSE:</b> W1-005346			
REGULATORY LICENSE: RP-0001153							
SOLD BY: MCKESSON MEDICAL SURGICAL MN SUPPLY INC. 9954 MAYLAND DRIVE, STE. 5176A HENRICO, VA 23233 SOLD BY LICENSE: DDA-0000380 SERVICE CENTER. STOUGHTON SC 800 TECHNOLOGY CENTE STOUGHTON, MA 02072 PHONE NO. 833-343-2698 FAX NO. 844-820-7064							
LN #	Item / Mfg Number	Qty Ordered	UOM Bin Loc	Shipped	To Follow	Description Vendor	Cust Item #
1 *	332531 0120-14-2.5	1	EA	0	1	GASTROSTOMY KIT, MIC-KEY 14FR KIMCLK	/IEA332531
THE ABOVE LINE WILL BE SENT TO YOU FROM OUR ROSEVILLE DISTRIBUTION CENTER <b>7</b>							
2	873151 113357	120	EA	120		KETOAL 4:1, LIQ-UNFLAVORED (2 7/CS)	/IEA873151
3	1017691 0141-12	4	EA	0	4	EXT SET, FEEDING MIC-KEY W/ENF ITM CONN CLAMP 12" (SEA/CS)	/IEA1017691
4	331681 00041679365137	1	EA	0	1	MCT OIL, UNFLAV 32OZ (6/CS) NESTLE	/IEA331681
5	1073738 ENF60	30	EA	0	30	SYRINGE, ENTERAL ENFIT CONN OR G 60ML (50/CS)	/IEA1073738
<p><b>6</b> Rx Package insert information can be found at the website, <a href="http://DAILYMED.NLM.NIH.gov/dailymed/about.cfm">http://DAILYMED.NLM.NIH.gov/dailymed/about.cfm</a>. If you have trouble accessing the website and need package insert information, please contact Customer Service and request a copy. Return of any pharmaceutical (Rx) product will require a return authorization number (obtain from McKesson Medical-Surgical's Customer Service Center). Vaccine prices include federal excise tax. We're excluding taxes and service fees from all other pricing.</p> <p><b>8</b> Your satisfaction is important. Upon receipt of this shipment, please count the boxes received and document any damage or shortage on the carrier's receipt. Review the contents and report any discrepancies within thirty (30) business days of receipt. If product is damaged, do not destroy the shipping cartons; they may be needed for an inspection. Contact customer service for instructions.</p> <p><b>9</b> For your convenience Material Safety Data Sheets are available via SupplyManager<sup>SM</sup> - <a href="https://mms.mckesson.com/">https://mms.mckesson.com/</a></p>							
Pieces _____		Weight _____		Staging Area _____		Delivered By _____	
Route Code 550		Stop Code 001		Date _____		Shipment Accepted By _____	
WWW.MCKESSON.COM				MMSE1PPD01			